

## **Robert Klein, Founder and Chairman, Safeguard Properties**

Robert Klein is the founder and chairman of the board for Safeguard Properties. Under Robert's leadership as CEO, Safeguard grew from a handful of employees in 1990 to over 900 today, with an extensive network of contractors throughout the United States, Puerto Rico, and the Virgin Islands. Robert developed Safeguard around the motto "Customer Service = Resolution" with the mission of creating a company focused on client satisfaction and strong business relationships. Robert assumed the role of chairman in May of 2010.

Since Safeguard's inception, Robert has developed and maintained a reputation as an innovator and is recognized as a leader and an advocate for the industry. Robert continually focuses his attention on initiatives affecting our clients, providing current and relevant industry information and offering creative solutions to meet their needs.

Robert serves as chair of the National Vacant Properties Registration Committee of the Mortgage Bankers Association (MBA). He also represents not only Safeguard, but the industry as a whole, in national associations including MBA, USFN, CMBA and REOMAC. He has been a session leader and panelist at their yearly conferences, in addition to being the primary sponsor of the annual National Property Preservation Conference, which began in 2004.

In 2009, Robert received the prestigious Ernst & Young Entrepreneur Of The Year<sup>®</sup> Award. He won both in the northeast Ohio region in the category of professional services and asset management firms, and nationally in the servicing category.